



## **Cross Country Healthcare's Family of Brands Receives Numerous Best of Staffing® Awards from ClearlyRated (Formerly Inavero)**

February 12, 2019

### **Distinction awarded to less than 2% of all staffing agencies in the U.S. and Canada**

BOCA RATON, Fla., Feb. 12, 2019 /PRNewswire/ -- Cross Country Healthcare (CCH) (NASDAQ: CCRN), a national leader in providing innovative healthcare workforce solutions and staffing services, is proud to announce that it has won several of ClearlyRated's (formerly Inavero) Best of Staffing awards. Across all brands, Cross Country Healthcare takes pride in providing superior customer service. This commitment is acknowledged by the receipt of these respected awards, including Best of Staffing Talent, Best of Staffing Client and the prestigious Best of Staffing Diamond award.

Presented in partnership with CareerBuilder and Indeed, ClearlyRated's Best of Staffing winners have proven to be industry leaders in service quality based entirely on ratings by their clients and the employees they place. On average, clients of winning agencies are 2.2 times more likely to be completely satisfied, and job seekers who work with winning agencies are 1.7 times more likely to be completely satisfied with the services provided compared to those working with non-winning agencies. Less than two percent of all staffing firms in the U.S. and Canada have earned the Best of Staffing award for service excellence.

"These awards are a true testament of the passion and commitment to deliver the highest quality service exemplified by each of our Cross Country Healthcare brands," said Kevin Clark, President and CEO. "We all understand that it is not solely about placement or implementation, it is about making that personal connection and human touch. The high ratings we have received from our healthcare facility and school clients, as well as our healthcare and school-based, professionals reinforce this connection, and remind us that as their partner, we are helping to make a difference, positively impacting those they serve."

"In today's historically tight labor market, hiring managers and job seekers need a clear and reputable way to vet potential staffing and recruiting partners," said ClearlyRated's CEO Eric Gregg. "Best of Staffing winners have set themselves apart by demonstrating their commitment to client and candidate service, investing in a survey and feedback program that brings transparency to the client and talent experience at their firms. I'm thrilled to showcase these service leaders alongside their validated client and talent ratings on ClearlyRated.com."

Cross Country Healthcare companies that received the Best of Staffing® Award include:

#### **Advantage RN**

2019 Best of Staffing® Talent Winner

2019 Best of Staffing® Diamond Talent Winner

#### **Cross Country Allied**

2019 Best of Staffing® Talent Winner

#### **Cross Country TravCorps**

2019 Best of Staffing® Talent Winner

#### **Medical Doctor Associates**

2019 Best of Staffing® Talent Winner

2019 Best of Staffing® Client Winner

2019 Best of Staffing® Diamond Talent Winner

#### **Medical Staffing Network**

2019 Best of Staffing® Talent Winner

2019 Best of Staffing® Client Winner

#### **Medical Staffing Network Travel**

2019 Best of Staffing® Talent Winner

#### **Mediscan Staffing Services**

2019 Best of Staffing® Talent Winner

2019 Best of Staffing® Client Winner

#### **MedStaff**

2019 Best of Staffing® Talent Winner

2019 Best of Staffing® Client Winner

#### **About Cross Country Healthcare:**

Cross Country Healthcare is a national leader in providing innovative healthcare workforce solutions and staffing services. Our solutions leverage our nearly 40 years of expertise and insight to assist clients in solving complex labor-related challenges while maintaining high quality outcomes. We are dedicated to recruiting and placing highly qualified healthcare professionals in virtually every specialty and area of expertise. Our diverse client base includes both clinical and nonclinical settings, servicing acute care hospitals, physician practice groups, outpatient and ambulatory-care centers, nursing facilities, both public schools and charter schools, rehabilitation and sports medicine clinics, government facilities, and homecare. Through our national staffing teams and network of 80 office locations, we are able to place clinicians on travel and per diem assignments, local short-term

contracts and permanent positions. We are a market leader in providing flexible workforce management solutions, which include managed services programs (MSP), internal resource pool consulting and development, electronic medical record (EMR) transition staffing, recruitment process outsourcing, predictive modeling and other outsourcing and consultative services. In addition, we provide both retained and contingent placement services for healthcare executives, physicians, and other healthcare professionals.

Copies of this and other news releases as well as additional information about Cross Country Healthcare can be obtained online at [www.crosscountryhealthcare.com](http://www.crosscountryhealthcare.com). Shareholders and prospective investors can also register to automatically receive the Company's press releases, SEC filings and other notices by e-mail.

#### **About ClearlyRated**

**ClearlyRated** (formerly known as Inavero) administers more staffing agency and talent satisfaction surveys than any other firm in the world, reporting on more than 1.2 million satisfaction surveys from staffing agency clients and job seekers each year. ClearlyRated's online survey program utilizes the Net Promoter® Score methodology to measure and report on client and talent satisfaction. Committed to delivering ongoing value to the industry, ClearlyRated is proud to serve as the American Staffing Association's exclusive satisfaction survey partner for the past decade.

#### **About Best of Staffing**

**ClearlyRated's Best of Staffing® Award** is the only award in the U.S. and Canada that recognizes staffing agencies that have proven superior service quality based entirely on ratings provided by their clients and job candidates. Award winners are showcased by city and area of expertise on [ClearlyRated.com](http://ClearlyRated.com) - an online resource for hiring professionals and job seekers to find the best staffing agencies to call when they are in need.

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