



Cross Country Healthcare's Family of Brands Receives Numerous Best of Staffing® Awards

February 5, 2020

Distinction awarded to less than 2% of all staffing agencies in the U.S. and Canada

BOCA RATON, Fla.--(BUSINESS WIRE)--Feb. 5, 2020-- Cross Country Healthcare (NASDAQ: CCRN), a national leader in providing innovative healthcare workforce solutions and staffing services, is proud to announce it has won several ClearlyRated's Best of Staffing awards. Presented in partnership with CareerBuilder and gold sponsors Indeed and Glassdoor, ClearlyRated's Best of Staffing Award winners have proven to be industry leaders in service quality based entirely on ratings provided by their clients, employees and candidates.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20200205005482/en/>

On average, clients of winning agencies are 2.2 times more likely to be completely satisfied, and job seekers who work with winning agencies are 1.7 times more likely to be completely satisfied with the services provided compared to those placed by non-winning agencies. In addition, less than 2% of all staffing firms in the U.S. and Canada have earned the Best of Staffing Award for service excellence.



"We are honored to be among the winning companies who are being recognized for providing outstanding customer service and workforce solutions to our clients and employees around the country," said Kevin C. Clark, president and CEO. "We are particularly proud of the many Cross Country Healthcare brands who have received this impressive distinction, reflecting and validating our unwavering commitment to delivering exceptional, personal client and employee experiences while supporting their staffing and job-related goals."

Cross Country Healthcare companies that received the Best of Staffing Award include:

Cross Country Allied
2020 Best of Staffing® Talent Award Winner

Cross Country Locums
2020 Best of Staffing® Diamond Talent Award Winner
2020 Best of Staffing® Talent Award Winner

Cross Country Medical Staffing Network
2020 Best of Staffing® Talent Award Winner

Cross Country Nurses
2020 Best of Staffing® Talent Award Winner

Diamond Award winners have won the Best of Staffing Award for at least five years in a row, consistently earning industry-leading satisfaction scores from their candidates. In fact, Cross Country Locums received satisfaction scores of 9 or 10 out of 10 from 78.6 percent of their placed job candidates, significantly higher than the industry's average of 45 percent.

"Now more than ever, it is important for staffing firms to deliver consistently remarkable experiences to the clients and talent they work with," said ClearlyRated's CEO Eric Gregg. "This year's Best of Staffing winners have shown their commitment to exceptional service, committing to not only measuring satisfaction, but taking action on the feedback. I couldn't be more proud to showcase these industry leaders alongside feedback from their actual clients and candidates on ClearlyRated.com and applaud them for their commitment to making improvements at their respective firms!"

Cross Country Healthcare's family of brands wins numerous Best of Staffing® awards (Photo: Business Wire)

For more information on Cross Country Healthcare, please visit www.crosscountryhealthcare.com. For more information on ClearlyRated staffing awards, please visit www.clearlyrated.com.

About Cross Country Healthcare

Cross Country Healthcare is a national leader in providing innovative healthcare workforce solutions and staffing services. Our solutions leverage our more than 30 years of expertise and insight to assist clients in solving complex labor-related challenges while maintaining high quality outcomes. We are dedicated to recruiting and placing highly qualified healthcare professionals in virtually every specialty and area of expertise. Our diverse client base includes both clinical and nonclinical settings, servicing acute care hospitals, physician practice groups, outpatient and ambulatory-care centers, nursing facilities, both public schools and charter schools, rehabilitation and sports medicine clinics, government facilities, and homecare. Through our national staffing teams and network of office locations, we are able to place clinicians on travel and per diem assignments, local short-term contracts

and permanent positions. We are a market leader in providing flexible workforce management solutions, which include managed services programs (MSP), internal resource pool consulting and development, electronic medical record (EMR) transition staffing, recruitment process outsourcing, predictive modeling and other outsourcing and consultative services. In addition, we provide both retained and contingent placement services for healthcare executives, physicians, and other healthcare professionals.

Copies of this and other news releases as well as additional information about Cross Country Healthcare can be obtained online at www.crosscountryhealthcare.com. Shareholders and prospective investors can also register to automatically receive the Company's press releases, SEC filings and other notices by e-mail.

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Source: Cross Country Healthcare

Media Contact:

Cross Country Healthcare, Inc.

Corrie Keller, APR, 561-617-2454

Senior Manager, Corporate Communications

ckeller@crosscountry.com