

Cross Country Healthcare's Family of Brands Win Numerous Best of Staffing® Awards

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Diamond Award winners have won the Best of Staffing Award for at least 5 years in a row, consistently earning industry-leading satisfaction scores from clients and placed talent

BOCA RATON, Fla.--(BUSINESS WIRE)--Feb. 17, 2021-- Cross Country Healthcare (CCH) (NASDAQ: CCRN), a national leader in providing innovative healthcare workforce solutions and staffing services, is proud to announce that it has won several of ClearlyRated's Best of Staffing® awards. Across all brands, Cross Country Healthcare takes pride in providing superior customer service. This commitment is acknowledged by the receipt of these respected awards, including Best of Staffing Talent, Best of Staffing Client and the prestigious Best of Staffing Diamond award.

This press release features multimedia. View the full release here: https://www.businesswire.com/news/home/20210217005007/en/



Cross Country Healthcare Named 2021 Best of Staffing® Client Winner (Photo: Business Wire)

Presented in partnership with presenting sponsor CareerBuilder and gold sponsors Indeed and Talent.com, ClearlyRated's Best of Staffing® Award winners have proven to be industry leaders in service quality based entirely on ratings provided by their candidates. On average, clients and job seekers who work with winning agencies are twice as likely to be completely satisfied with the services provided compared to those placed by non-winning agencies. Winners who earned the Diamond Award distinction have won the Best of Staffing Award for at least 5 years in a row, consistently earning industry-leading satisfaction scores from their candidates.

"These awards show the passion and dedication to delivering the highest quality service demonstrated by each of our Cross Country Healthcare brands," said Kevin C. Clark, co-founder and CEO. "In addition to providing top talent, we believe building trust and personal connections with our clients is essential, especially during this uniquely challenging time. The high ratings we have received from our healthcare facility and school clients, as well as our healthcare and school-based professionals, remind us that as their partner, we are helping to make a difference, positively impacting those they serve each day."

"After one of the most turbulent years in modern history, winners of the 2021 Best of Staffing award have proven their commitment to go above and beyond in support of their clients and placed talent,"

said ClearlyRated's CEO and Founder, Eric Gregg. "These service leaders have demonstrated their capacity to be agile, to be precise, and to prioritize the client and talent experience above all else. It is my honor to celebrate and showcase the 2021 Best of Staffing winners alongside feedback from their actual clients and placed talent on ClearlyRated.com!"

Cross Country Healthcare companies that received the Best of Staffing® Awards include:

Cross Country Locums

2021 Best of Staffing® Diamond Talent Award Winner

2021 Best of Staffing® Talent Award Winner

2021 Best of Staffing® Diamond Client Award Winner

2021 Best of Staffing® Client Award Winner

Cross Country Healthcare Workforce Solutions

2021 Best of Staffing® Client Winner

Cross Country Allied

2021 Best of Staffing® Diamond Talent Winner

2021 Best of Staffing® Talent Winner

Cross Country Education

2021 Best of Staffing ® Talent Winner

Cross Country MSN

2021 Best of Staffing ® Talent Winner

For more information about Cross Country Healthcare, please visit crosscountryhealthcare.com.

About Cross Country Healthcare

Cross Country Healthcare, Inc. (CCH) is a leader in providing total talent management including strategic workforce solutions, contingent staffing, permanent placement and other consultative services for healthcare clients. Leveraging nearly 35 years of expertise and insight, CCH solves complex labor-related challenges for clients while providing high-quality outcomes and exceptional patient care. As a multi-year Best of Staffing® Award winner, CCH is committed to excellence in delivery of its services and was the first public company to earn The Joint Commission Gold Seal of Approval® for Health Care Staffing Services Certification with Distinction. CCH has a longstanding history of investing in its diversity, equality, and inclusion strategic initiatives as a key component of the organization's overall corporate social responsibility program which is closely aligned with its core values to create a better future for its people, communities, the planet, and its shareholders.

Copies of this and other news releases as well as additional information about Cross Country Healthcare can be obtained online at www.crosscountryhealthcare.com. Shareholders and prospective investors can also register to automatically receive the Company's press releases, SEC filings and other notices by e-mail.

About ClearlyRated

Rooted in satisfaction research for professional service firms, <u>ClearlyRated</u> utilizes a Net Promoter® Score survey program to help professional service firms measure their service experience, build online reputation, and differentiate on service quality. Learn more at https://www.clearlyrated.com/solutions/.

About Best of Staffing

<u>ClearlyRated's Best of Staffing® Award</u> is the only award in the U.S. and Canada that recognizes staffing agencies that have proven superior service quality based entirely on ratings provided by their clients and placed talent. Award winners are showcased by city and area of expertise on ClearlyRated.com—an online business directory that helps buyers of professional services find service leaders and vet prospective firms with the help of validated ratings and testimonials.

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