



## Cross Country Healthcare Executives Included on Staffing Industry Analysts' Global Power 150 – Women in Staffing List

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BOCA RATON, Fla.--(BUSINESS WIRE)--Nov. 30, 2021-- Cross Country Healthcare (CCH), a leading provider of advisory and workforce solutions including contingent staffing, permanent placement, and other consultative services for healthcare clients, is proud to announce that two of its executives were included on Staffing Industry Analysts' (SIA) list of 150 most influential women. The annual Global Power 150 – Women in Staffing List recognizes the 100 most influential women in the Americas and 50 additional women internationally. Susan E. Ball, Executive Vice President, Chief Administrative Officer and General Counsel, and Pamela K. Jung, President, Cross Country Workforce Solutions Group, were both featured on the 2021 list.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20211130005776/en/>



Susan Ball, Executive Vice President, Chief Administrative Officer and General Counsel for Cross Country Healthcare (Photo: Business Wire)

Healthcare. "We're proud to have Susan and Pamela recognized on SIA's Global Power 150 – Women in Staffing List. We deeply value the leadership and innovation they contribute to our company."

To learn more about SIA's Global Power 150 Women in Staffing and to see the entire list, visit their [website](#).

### About Staffing Industry Analysts (SIA) Global Power 150 – Women in Staffing

The Global Power 150 – Women in Staffing is an annual list recognizing women for their excellence as leaders and influencers in the global talent marketplace. The honorees on the Global Power 150 — Women in Staffing list have helped shape a \$445 billion global staffing industry while paving the way for a more equitable future of work. A mix of leaders — from CEOs and entrepreneurs to division heads, technologists and attorneys — comprise the list.

### Susan E. Ball

Susan is Executive Vice President, Chief Administrative Officer and General Counsel for Cross Country Healthcare, Inc. She serves as the legal advisor to Cross Country Healthcare's CEO and board of directors, overseeing corporate governance, securities matters, risk management, workers' compensation, insurance, litigation, and mergers and acquisitions and facilitating strategic corporate initiatives. Prior to practicing law, she was a registered nurse, giving her unique insight into the legal matters facing the company. Susan has extensive experience with public company issues, serving as a valuable strategic partner to Cross Country Healthcare's leadership team. Prior to joining Cross Country Healthcare, Susan held positions at Gunster, a Florida-based law firm, and Skadden, Arps, Slate, Meagher and Flom, and served as a director of Jamestown Indemnity. Susan is a member of the Florida bar and the New York bar and received her B.S. from Ohio State University, cum laude, J.D. from New York Law School, magna cum laude, and M.B.A. from Florida Atlantic University, magna cum laude.

### Pamela Jung

Pamela Jung is President of Cross Country Workforce Solutions Group. She has more than 25 years of experience in management, sales, operations and marketing for Fortune 1000 companies. She founded HealthCare Talent and its parent company, Workforce Solutions Group, which were acquired by Cross Country Healthcare in 2021. Before starting her own company, she was a senior territory leader for a national staffing and outsourcing firm, where she was responsible for the development and launch of all product offerings. Pamela worked in the news and entertainment industries and held executive management positions for major corporations like Spherion and GE in her earlier career. Her expertise lies in start-up ventures, turnarounds and workforce re-engineering. Pamela holds a B.A. from California State University. She is a board member for the Southern California Council on Aging.

"Cross Country Healthcare has a long history of incredible female executives like Susan and Pamela, who are positively impacting our culture, building high-performing teams, and improving our operations," said Kevin Clark, president and CEO, Cross Country

## **About Cross Country Healthcare**

Cross Country Healthcare, Inc. (CCH) is a leader in providing total talent management, including strategic workforce solutions, contingent staffing, permanent placement, and consultative services for healthcare customers. Leveraging our 35 years of industry expertise and insight, CCH solves complex labor-related challenges for customers while providing high-quality outcomes and exceptional patient care.

As a multi-year Best of Staffing® Award winner, CCH is committed to an exceptionally high level of service to both our clients and our healthcare professionals. CCH was the first publicly traded staffing firm to obtain The Joint Commission Certification, which it still holds with a Letter of Distinction. In October 2021, CCH was listed as one of the top four staffing and recruiting employers for women by InHerSights and earned Energate's 2021 Top Workplaces USA award in February 2021.

CCH has a longstanding history of investing in its diversity, equality, and inclusion strategic initiatives as a key component of the organization's overall corporate social responsibility program, which is closely aligned with its core values to create a better future for its people, communities, the planet, and its shareholders.

Copies of this and other news releases as well as additional information about Cross Country Healthcare can be obtained online at [www.crosscountryhealthcare.com](http://www.crosscountryhealthcare.com). Shareholders and prospective investors can also register to automatically receive the Company's press releases, SEC filings and other notices by e-mail.

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