

Cross Country Healthcare Companies Win INAVERO'S 2016 BEST OF STAFFING AWARDS

Earned by less than two percent of all staffing agencies in the U.S. and Canada

BOCA RATON, Fla.--(BUSINESS WIRE)-- Cross Country Healthcare, Inc. (NASDAQ:CCRN), an industry leader in healthcare staffing, announced today that two of its brands have won Inavero's Best of Staffing® Awards for providing superior service to their clients and job seekers. Cross Country Healthcare has always been driven by quality in every service area offered. The Company has brands named to both Best of Staffing® lists, which include Medical Doctor Associates 2016 Best of Staffing® Client and Talent Award Winner and MedStaff 2016 Best of Staffing® Talent Winner. Medical Doctor Associates has also been recognized with the Diamond Award, given to a company that receives the Best of Staffing® Talent Award for five consecutive years.

Presented in partnership with CareerBuilder, Inavero's Best of Staffing winners have proven to be industry leaders in service quality. These awards are based completely on the ratings given by their clients and the permanent and temporary employees they've placed. On average, clients of winning agencies are nearly three times more likely to be completely satisfied and talent of winning agencies are 50% more likely to be completely satisfied with the services provided compared to those working with non-winning agencies. Less than two percent of all staffing agencies in the U.S. and Canada have earned the Best of Staffing Award for service excellence.

Focused on helping to connect people with the right job openings at U.S. companies, Medical Doctor Associates received satisfaction scores of 9 or 10 out of 10 from 65.9 percent of their clients and 72.7 percent from their talent. Additionally, MedStaff received satisfaction scores of 9 or 10 out of 10 from 65.1 percent of their talent. Both companies' scores are significantly higher than the industry average.

"Continuing with our mission of always holding quality service in the highest regard, winning these awards again is a testament that we have not wavered in our commitment. We are very proud as an organization to be recognized by Inavero's Best of Staffing® Awards," explains William J. Grubbs, President and CEO of Cross Country Healthcare, Inc.

"Leaders of growing companies are more committed than ever to staying flexible in this stable yet volatile market making staffing firms the most viable employment partnership," said Inavero's CEO Eric Gregg. "Finding the best staffing partner with a proven commitment to service excellence can be really tough. <u>BestofStaffing.com</u> is the place to find the winning agencies that place talent with the skills you need in your city or state. We are very proud of the 2016 award winners."

About Company

Headquartered in Boca Raton, Florida, Cross Country Healthcare, Inc. is a national leader in providing leading-edge healthcare workforce solutions. Our solutions are geared towards assisting our clients solve labor-related issues while maintaining high quality outcomes. With more than 30 years of experience, we are dedicated to placing highly qualified nurses and physicians as well as allied health, advanced practice, and case management professionals. We also provide both retained and contingent placement services for physicians, as well as retained search services for healthcare executives. We have more than 9,500 active contracts with a broad range of clients in both clinical and nonclinical settings, including acute care hospitals, physician practice groups, nursing facilities, both public schools and charter schools, rehabilitation and sports medicine clinics, government facilities, and homecare. Through our national staffing teams and network of more than 70 branch office locations, we are able to place clinicians on travel and per diem assignments, local short-term contracts and permanent positions. We are a market leader in providing flexible workforce management solutions, which include managed services programs (MSP), internal resource pool consulting and development, electronic medical record (EMR) transition staffing, recruitment process outsourcing, predictive modeling and consultative services.

About Inavero

<u>Inavero</u> administers more staffing agency client and talent satisfaction surveys than any other firm in the world. Inavero's team reports on over 1.2 million satisfaction surveys from staffing agency clients and talent each year and the company serves as the American Staffing Association's exclusive service quality partner.

About Inavero's Best of Staffing

Inavero's <u>Best of Staffing® Award</u> is the only award in the U.S. and Canada that recognizes staffing agencies that have proven superior service quality based completely on the ratings given to them by their clients and job candidates. Award winners are showcased by city and area of expertise on <u>BestofStaffing.com</u> - an online resource for hiring professionals and job seekers to find the best staffing agencies to call when they are in need.

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